

Installation & Operation Manual

# ITC

## 1 & 2 Circuit

### Heat Trace Controller

### Line or Ambient Sensing

**intelliTRACE™**



CE UL cUL Ordinary Areas & Class I, Division 2

 **CHROMALOX**  
Advanced Thermal Technologies

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# Safety Precautions



Throughout the IntelliTRACE™ Setup Guide, these symbols will alert you to potential hazards. Safety precautions should always be followed to reduce the risk of fire, electrical shock, injury and even death to persons. Please read all instructions before operating your IntelliTRACE™ ITC1 or ITC2 Heat Trace Controller.



To avoid electrical shock or injury, always remove power before servicing a circuit. Personnel working with or near high voltages should be familiar with modern methods of resuscitation. Contact an area supervisor, registered electrician or safety personnel for more information.

## **⚠ WARNING**

**HIGH VOLTAGE is used in the operation of this equipment; DEATH ON CONTACT may result if personnel fail to observe safety precautions.**

**Learn the areas containing high-voltage connections when installing or operating this equipment.**

**Be careful not to contact high-voltage connections when installing or operating this equipment.**

**Before working inside the equipment, turn power off and ground all points of high potential before touching them.**

**Users should install adequate controls and safety devices with their electric heating equipment. Where the consequences of failure may be severe, back-up controls are essential. Although the safety of the installation is responsibility of the user, Chromalox will be glad to assist in making equipment recommendations.**

**A disconnect device and circuit breaker should be provided in the end installation. The installation and proximity for the disconnect device must satisfy the electrical Authority having jurisdiction for the installation, such as NEC.**

**Branch circuit protection should be set for 40 amps or lower.**

## **⚠ WARNING**

**ELECTRIC SHOCK HAZARD. Any installation involving control equipment must be performed by a qualified person and must be effectively grounded in accordance with the National Electrical Code to eliminate shock hazard.**

## **⚠ WARNING**

**Should the equipment be used in a manner not specified by Chromalox, the protection provided may be impaired.**

# Introduction

For nearly a century, customers have relied upon Chromalox for premiere quality and innovative solutions for industrial heating applications. Chromalox manufactures the world's largest and broadest line of electric heat and control products.

The **intelliTRACE™** family of heat tracing products continues to expand with its latest single or two circuit controllers the ITC1 & ITC2. These are a complete temperature control and system management solutions for electrical heat trace applications. They are designed for industrial applications in ordinary or Class I, Division 2. Groups A,B,C & D hazardous locations.

The **intelliTRACE™** ITC1 & ITC2 provides the user with an easy to navigate menu system, continuous critical parameter monitoring, application flexibility and equipment safety precautions.

The ITC is an ideal solution either Freeze Protection or Process Temperature control. Whether you have Ambient or Line Sensing or a combination of both, the ITC is the affordable and complete system for you.

## intelliTRACE™ ITC Features:

- 1 & 2 Circuit Models
- 100 – 277 VAC, 50/60 Hz
- SSR Control, 40 Amps per Circuit
- PID, On/Off or Manual Control Modes
- Selectable Soft Start Feature
- ModBus RTU/RS-485 (& 422) Communications
- Full Monitoring & Alarms
  - High / Low Temperature
  - High & Low Current
  - GFEP & Sensor Failure
- Programmable Duty Cycle On Sensor Failure
- Alarm Indication & Announcement
- Password Protected Security Levels
- 10" x 8" x 6" NEMA 4X FG Wall Mount Enclosure

- LED Indication for Power, Load & Alarm per Circuit
- Front Panel Capacitive Touch Switches
- One or two Sensor Inputs / Circuit – Min, Max & Averaging
- 2 Circuit Ambient control from a single RTD sensor
- High Resolution TFT Display:
  - 2 Circuits displayed / screen (on 2 Circuit unit)
  - Displayed Parameters: Process Variable, Set Point Temperature, Control Mode, Soft Start status, Load demand, Alarm Status

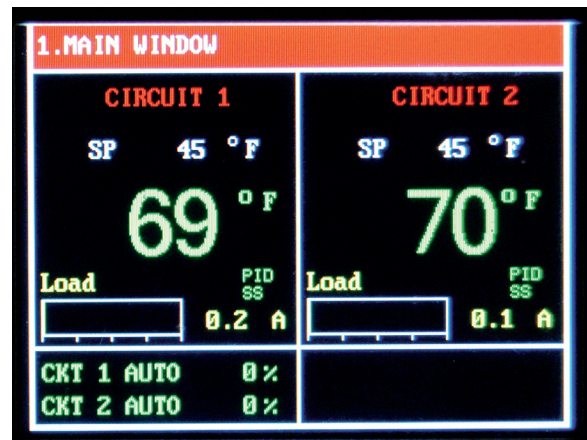
## Agency Approvals:

- UL, cUL Ordinary Areas, Class I Division 2 areas
- CE

## Options:

- Ethernet Communications\*\*
- Wireless Communications\*\*

\*\*Pending Features



# Model Overview

The ITC series IntelliTRACE Controller is designed for industrial Heat Trace Line and/or Ambient Sensing applications in Hazardous (Class I, Division 2) or Non-Hazardous areas. The ITC series controller will control 1 or 2 circuits and is a wall mounted device that operates at 100 to 277 VAC and offers the following standard design features: NEMA 4X FG enclosure, 3.5" High Resolution TFT Display with integral display heater, front panel capacitive touch switches & LED Indication of Power, Load & Alarm.

It also offers PID, ON/OFF or Manual SSR power control, is rated at 40A per circuit in a -40°F to 104°F Ambient, employs a Soft Start program and accepts up to 2 RTD sensors per circuit to provide Ambient and/or Line Sensing type control. When 2 sensors are employed, the minimum, maximum or average of the two sensor temperatures may be used to control each circuit.

The ITC2 may also be used as a 2-channel ambient sensing controller that uses only one RTD to control both circuits.

Other standard features include: Alarms (1xAC & 1xDC) for High & Low Current, GFEP (Ground Fault Equipment Protection), High & Low Temperature & Sensor Failure, ModBus RTU/RS485 & /RS422 Communications. Alarms may be set up to be normally open or normally closed.

Future Options to Include: Ethernet Communications & Wireless Communications.

Please see Table 1 below for applicable features & capabilities by Model type.

**Table 1**

Features / Capabilities	ITC1	ITC2
40 Amps/ Loop @ 100 to 277 Volts	X	X
Number of Circuits	1	2
SSR (Solid State Relay) Control	X	X
3.5" 320x240 RGB Full color graphic TFT module	X	X
10" x 8" x 6" NEMA 4X FG Enclosure	X	X
Soft Start Feature	X	X
PID, ON/OFF or Manual Control	X	X
RTU/RS485 & /RS422 ModBus Communications	X	X
Up to Two RTD Sensors per Circuit	X	X
Temperature Monitoring and Alarms	X	X
GFEP Monitoring and Alarms	X	X
Current Load Monitoring and Alarms	X	X
Sensor Failure Monitoring and Alarms	X	X
Three Levels of Security	X	X
Optional Ethernet IP Communications**	X	X

\*\* Pending Option

# Theory of Operation

The detailed set up of the individual circuit parameters is explained throughout the various sections of this manual. This Theory of Operation overview is intended to give a quick summary of how it all works together.

- Parameter setpoints (High/Low Temperature, High/Low Current & GFEP), Control Modes (Auto or Manual) and operation modes under alarm conditions (GFEP limit violation & Sensor Loss) are entered for each circuit. Each circuit is designed to operate independently.
- Active loops are individually tested for 2 seconds every 2 minutes. During the test, a current load value is updated on the yellow bar located on the Main Window and a new GFEP current is automatically and continuously calculated.
- If the Ground Fault (GFEP) limit is surpassed, the ITC has four options of behavior:
  1. Alarm, non-latching – No change in output.
  2. Alarm and Trip, non-latching – Output goes to 0% (off) while in alarm state.

**Note (1&2):** Alarm will be cleared when sensed GFEP is 5mA less than GFEP setpoint.

3. Alarm, latching – No change in output.

4. Alarm & trip, latching – Output goes to 0% (off) while in alarm state.

**Note (3&4):** Alarm condition may only be cleared with a manual reset of the alarm

- Similarly, should a failed sensor condition appear, the ITC will go into alarm state and display a flashing sensor error. The ITC will automatically be switched into Manual mode. The output % may be adjusted by the user within the **SYSTEM MENU** Parameter: “Failed Sensor Output 1 (or 2)”. See Temperature Sensing & Failed Sensor Output parameters in the System Menu definitions below.
- To limit inrush current on the overall system, a proprietary Soft Start algorithm is applied during system start-up. This will ONLY occur while the operation mode is set to AUTO. The Soft Start program will increment the output by 1% every 1 second until the desired temperature is reached or the output % achieves 100%. After the Soft Start program completes its cycle, the Auto Control Mode of the system will return to either PID or ON/OFF Control Mode, depending what was selected by the user. The Soft Start Program will not function if the control mode is set to Manual.

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# Before Powering Up

Chromalox takes great pride in knowing that we have provided to you a product of premium quality and workmanship. We have taken every precaution to ensure that your equipment arrives safe and secure.

However, vibration and temperature changes during shipping can cause some components to become loose. Additionally, throughout the life span of this product, other environmental and application conditions may have affected the mechanical and electrical continuity of several internal components. Therefore, for your safety and overall product performance, please take the time to familiarize yourself with the **MAINTENANCE, OPERATION, AND INSTALLATION INSTRUCTIONS** technical manual that was shipped with your control product.



Since it is not uncommon for electrical wiring and mechanical connections to become slightly loosened during shipment, we ask that you pay particular attention to section 4-5.3:

## Wiring and Connections

Check wiring and connections as follows:

- a. Inspect wiring for wear, fraying, chipping, nicks, and evidence of overheating. Repair minor defects with a good grade of electrical tape, or replace if needed.
- b. Inspect for loose electrical and mechanical connections. Tighten or replace defective crimp-style lugs. Re-solder loose solder connections. Tighten or replace all loose or missing hardware.

These precautions must be adhered to when the product is received as well as before every season or on an annual basis, whichever is shortest.

# Installation

## ⚠ CAUTION

**The ITC employs a SSR (Solid State Relay) as a means to switch the heating load power. Inherently, SSR's produce heat when operating. Heat is dissipated at the rear of the ITC through a heat sink. By design, the ITC must be mounted in a vertical orientation in order to allow the heat sink to properly dissipate the heat from the controller. See Figure 1.**

The ITC is shipped with one set of stainless steel mounting brackets. These brackets were specifically designed to allow sufficient airflow in and around the heat sink. The air flow above or below this heat sink must in no way become restricted. See Figure 1.

**To maintain UL compliance, the heat sink must be inspected every season to confirm that no debris or objects are in contact with the heat sink.** All debris must be removed from the heat sink fins. High pressure blasts of clean, dry air or other means which will not damage the fins are to be used to dislodge all debris from the fins.



Figure 1

## Mounting Surface Considerations

The preferred materials of the mounting surface include metals, concrete or wood products. If the ITC is to be mounted outdoors, then the metals shall have corrosion resistant properties and the wood products shall be treated for outdoor use. If the mounting surface is plaster (drywall), it shall be of the following minimum construction: 1/2", +/-1/16" (10 mm, +/-2mm) in thickness and supported by nominal 2" x 4" (50mm x 100mm, +/-10 mm) studs that are on 16", +/- 1/2" (400mm, +/- 10mm) centers. See Dimensions section for wall mount layout and hole location. Mounting shall be performed by experienced professionals.

Should the owner decide not to use the provided brackets, mounting of the ITC must incorporate all of the following dimensional safeguards (Refer to Figure 2):

1. Maintain a minimum of 1.5" (3.8 cm) of free air space on either side of the heat sink (K)
2. Maintain a minimum of 1.8" (4.6 cm) of free air space directly behind the heat sink (C)
3. Zero air flow restriction above and below the heat sink.
4. The mounting surface, customer mounting bracket and fasteners must be of suitable structural design to support four times the weight of the equipment.

## ⚠ WARNING

**Violating any of the heat sink clearance dimensions or if the equipment is used or mounted in a manner not specified by Chromalox, the protection provided may be impaired. This could result in equipment damage, personal injury or both.**

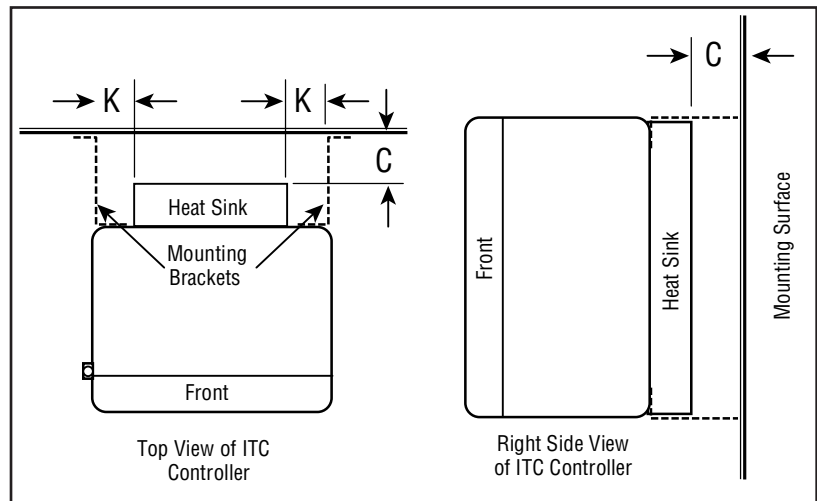


Figure 2

## Fasteners

The fasteners shall be of 300 series (304 or 316) stainless steel and they shall be a #8 or #10 (or metric equivalent) bolt or screw configuration. If anchors are to be used, ensure that they match the fastener specification.

## ⚠ WARNING

**Improper mounting may cause an unsafe condition resulting in equipment damage or failure which could cause personal injury.**

# Operating the ITC

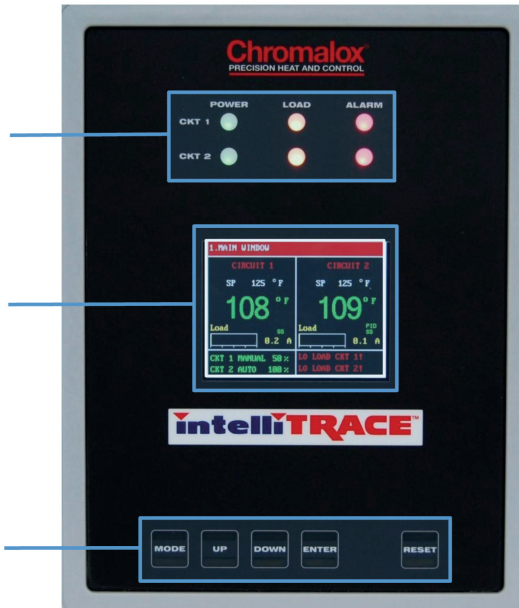
## HMI (Human – Machine Interface)

There are three areas on the front panel of the ITC in which the User may visually receive information or provide input to the controller:

1. LED status indication for Power, Load & Alarm for each circuit

2. Hi Resolution TFT displays the parameter settings, alarm type, mode of operation, current load demand, program menu screen and menu selection items

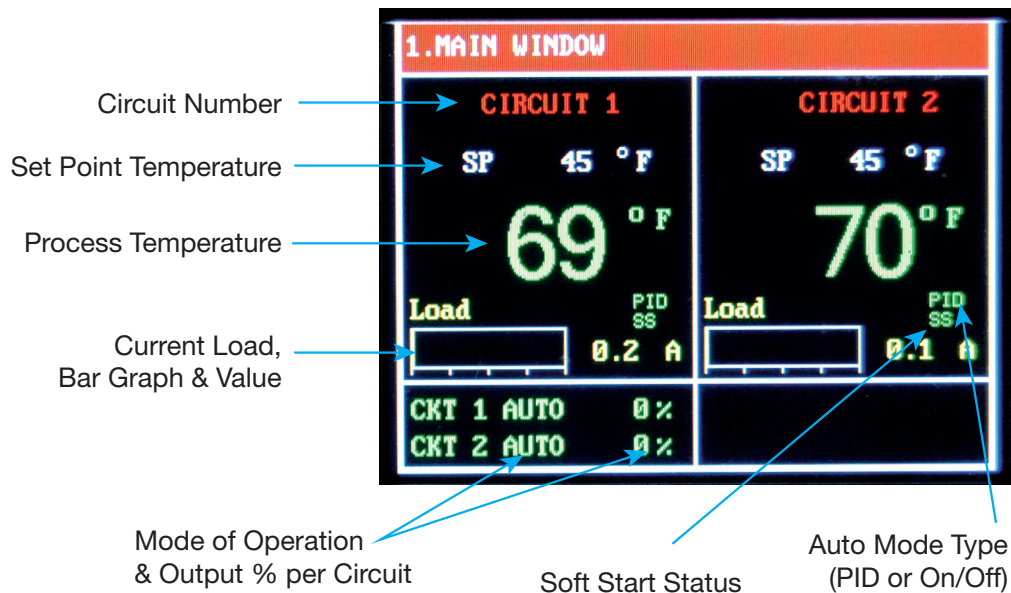
3. Capacitive touch keypad



## Main Window

In normal operating mode, the main window screen on the ITC displays the circuit number, set point temperature, process temperature, current load demand, soft start status, mode of operation, output % and alarm type for each active circuit.

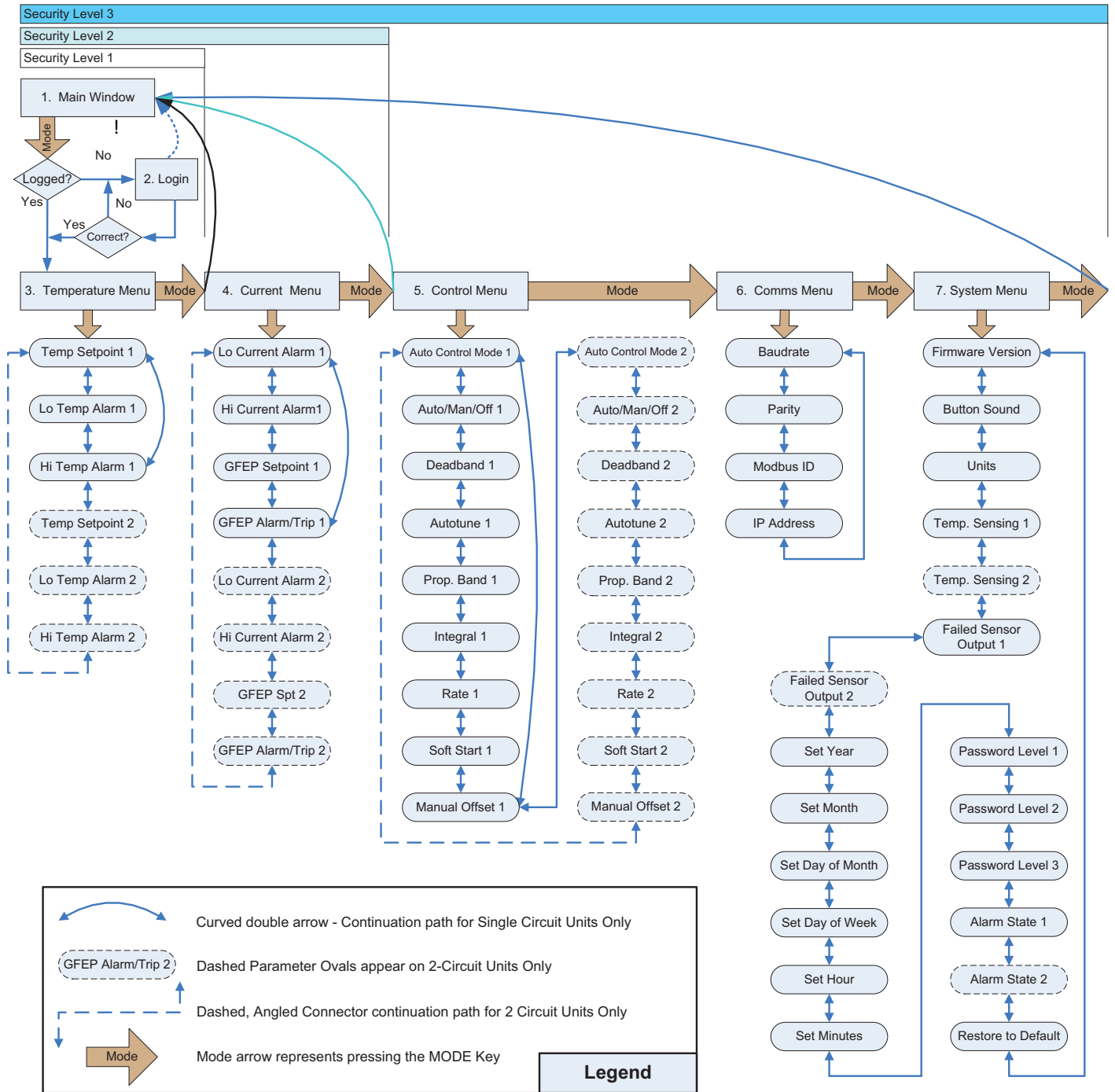
Below is the Main Window for a 2 Circuit ITC.





# Navigating the ITC

Visually, here is how one navigates through the ITC Menu & Parameters:



The horizontal security level bars, which are above the ITC Menu & Parameter navigation map, illustrate the available menus within that security level. The Main Window is presented when the **MODE** button is selected

while the operator is at the last available menu screen within the current security level.

## The Keypad

There are five capacitive touch keys or buttons on the front panel. The keypad allows the user to select or change parameters & settings, clear alarms and navigate throughout the ITC programming areas. See Figure 3 shown below:



Figure 3

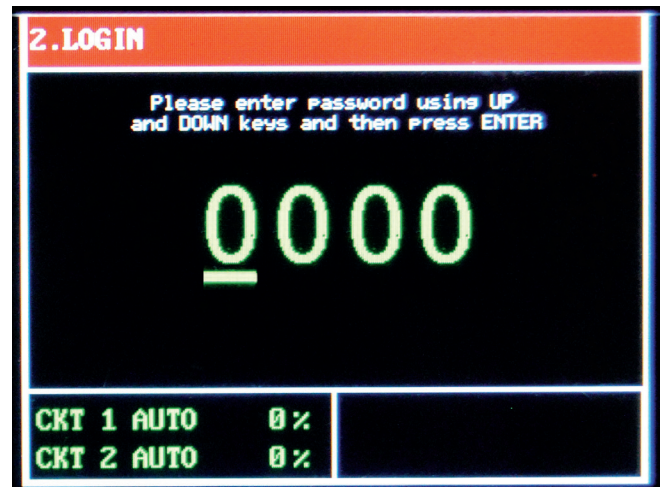
The function of each key is as follows:

KEY	FUNCTION
<b>MODE</b>	Allows the user to Navigate between Menus & Main Window
<b>UP</b>	<ol style="list-style-type: none"> <li>1. Within a Menu, Scroll UP to next Parameter or Setting within that Menu</li> <li>2. When viewing an adjustable parameter or setting, increments that parameter UP to the next available value. For a quick scroll, push and hold the key.</li> </ol>
<b>DOWN</b>	<ol style="list-style-type: none"> <li>1. Within a Menu, Scroll DOWN to next Parameter or Setting within that Menu</li> <li>2. When viewing an adjustable parameter or setting, increments that parameter DOWN to the next available value. For a quick scroll, push and hold the key.</li> </ol>
<b>ENTER</b>	<ol style="list-style-type: none"> <li>1. To accept a parameter or setting that has been entered or changed.</li> <li>2. Press to accept the change when viewing an adjustable parameter or setting.</li> <li>3. When in LOGIN Screen, press to advance to next security digit.</li> </ol>
<b>RESET</b>	Resets or clears all alarms

## Programming the ITC

The ITC is pre-programmed with default parameters and settings that allow it to function “right out of the box”. To change any of the parameters or settings on the ITC, you must access the appropriate menu(s): Temperature Menu, Current Menu, Control Menu, Comms (communications) Menu or System Menu.

To access any of these menus, press the **MODE** button on the keypad. You will be presented with the Login screen:



Press **ENTER** to advance to the next digit.

## Security Levels

You must first enter a passcode that is aligned with the menu that you wish to access. In most cases, limited access to certain programming areas is desired. The most frequently used parameter settings have the lowest level of security. Invalid passcodes will not be accepted and you will be returned to the LOGIN Screen.

Initial factory set passcodes for the Security levels below are:

Security Level	Passcode	Available Programming Menus
1	0011	Temperature Menu Only
2	0034	Temperature & Current Menus Only
3	0063	Temperature, Current, Control, Comms & System Menus

You will be returned to the main screen if no buttons are depressed within a 30 second time frame.

Passcodes may be reprogrammed within the Systems Menu. These codes should be kept in a secure place.

## The Temperature Menu

Security Levels 1, 2 & 3

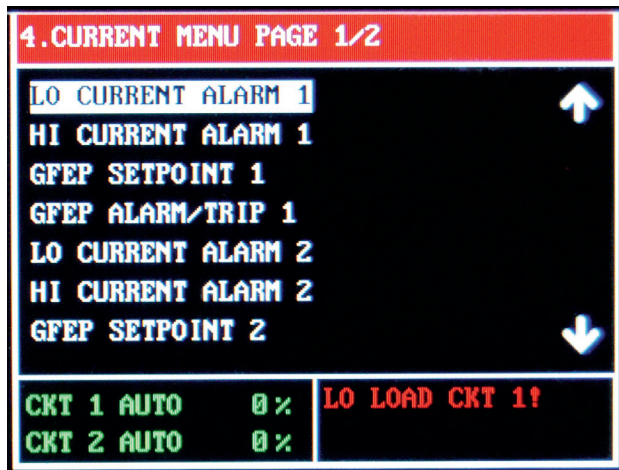


The Temperature Menu provides access to the Temperature based parameters: Temperature Setpoint, Low Temperature Alarm & High Temperature Alarm for Circuits 1 and 2 (when available).

3. Temperature Menu	
Temperature Setpoint	Process Temperature Variable
Low Temperature Alarm	Lower limit of the Process Temperature Variable at which the system goes into alarm state. This alarm may be turned OFF by going one increment beyond the Lowest setting.
High Temperature Alarm	Upper limit of the Process Temperature Variable at which the system goes into alarm state. This alarm may be turned OFF by going one increment beyond the Highest setting.

## The Current Menu

Security Levels 2 & 3

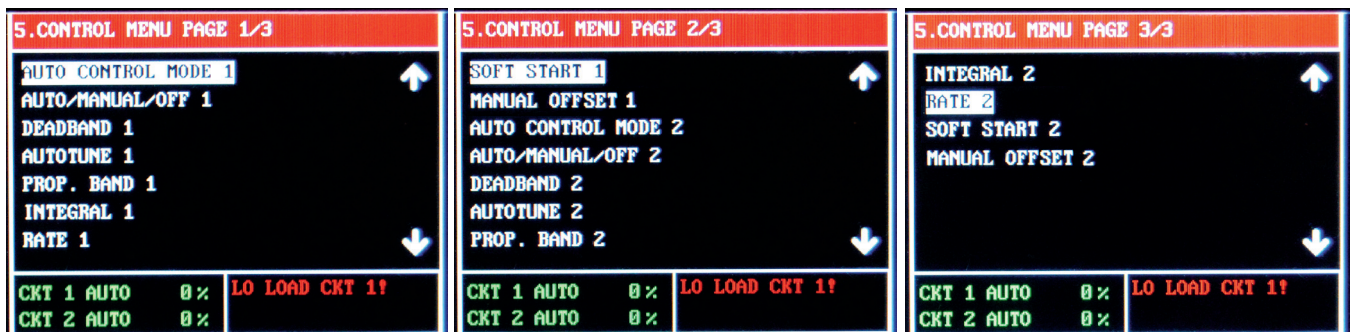


The Current Menu provides access to the current and GFEP based parameters: Low Current Alarm, High Current Alarm, GFEP Setpoint & GFEP Alarm/Trip for Circuits 1 and 2 (when available).

4. Current Menu		
Low Current Alarm	Lower limit of the Load Current Variable at which the system goes into alarm state. This alarm may be turned OFF by going one increment beyond the Lowest setting.	
High Current Alarm	Upper limit of the Load Current Variable at which the system goes into alarm state. This alarm may be turned OFF by going one increment beyond the Highest setting.	
GFEP Setpoint	Upper limit of the Ground Fault Equipment Protection Variable at which the system goes into alarm state	
GFEP Alarm/Trip	Action taken by controller when the GFEP Setpoint alarm condition is achieved. The options are:	
	1. Alarm Only, Non-Latching	Output remains at selected output %. Alarm clears when sensed GFEP current is 5mA < GFEP setpoint
	2. Alarm & Trip, Non-Latching	Output goes to 0% (off) while in alarm state. Alarm clears when sensed GFEP current is 5mA < GFEP setpoint
	3. Alarm Only, Latching	Output remains at selected output %. Alarm condition may only be cleared with a manual reset.
4. Alarm & Trip, Latching	Output goes to 0% (Off) while in alarm state. Alarm condition may only be cleared with a manual reset.	

## The Control Menu

Security Level 3



The Control Menu provides access to the types of Automatic Control, Mode of Operation, the parameters which influence the control algorithms and the Soft Start function: Auto Control Mode, Auto/Manual/Off Control, Deadband, Autotune, Proportional Band, Integral, Rate (Derivative), Soft Start function and Manual Offset.

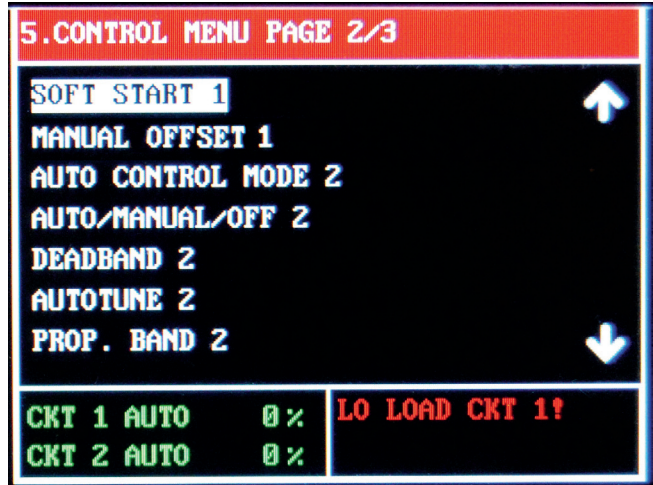
5. Control Menu	
Auto Control Mode	When the ITC is in AUTO Mode (see AUTO/MANUAL/Off parameter), the choice of Automatic Control is either PID or ON/OFF Mode.
Auto/Manual/Off (Mode of Operation)	<p>Determines the type of Control Operation: Automatic, Manual or Off.</p> <p>Automatic Control: Select Auto. This allows PID or On/Off control.</p> <p>Manual Control: Select 1 – 100. This is the % power output.</p> <p>Off: Select 0. This equates to 0% output, which turns off that circuit.</p> <p><b>NOTE:</b> The Soft Start function will only engage when the ITC is in AUTO Mode</p>
Autotune	<p>The ITC Autotune function establishes the individual P, I &amp; D (Proportional Band, Integral &amp; Derivative) control modes. These modes help to bring the process variable to the setpoint temperature as quickly as possible.</p> <p>In order to properly calculate the P, I &amp; D modes, the Autotune program requires a 25 degree rise in sensed temperature after initiating the program. If within 30 minutes the temperature will not reach its setpoint, the Autotune algorithm will be canceled and old PID values will be used.</p> <p>Once the Autotune feature is activated, you must not change the menu page until the Autotune algorithm is completed. Changing the page will cause the Autotune algorithm to shut down.</p> <p>The Autotune function is a one-time algorithm set up of the P, I &amp; D control modes. Should your process variables change significantly, it is suggested to that the Autotune feature be turned off and then reinitiated.</p>
Deadband	<p><b>Active ONLY when the ITC is in Auto Mode &amp; under On/Off Control</b></p> <p>The temperature range equally divided above &amp; below the temperature set point, where the controller will not take corrective action.</p> <p>Example: A setting of “10” for the deadband will result in a deadband that is 5 degrees above and below the temperature setpoint.</p>
Proportional Band, P	<p><b>Active ONLY when the ITC is in Auto Mode &amp; under PID Control</b></p> <p>The Proportional Band (P), the Integral (I) &amp; Derivative (D) are modes of control that work in union to bring the process variable to setpoint as smoothly and quickly as possible. The P, I &amp; D will be automatically established during the Autotune procedure (see above).</p> <p>Additionally, the P, I &amp; D may all be manually established by the user. Great care should be taken when manually establishing the P, I &amp; D.</p> <p>Proportional Band: The temperature range above and below the temperature set point.</p>
Integral, I (Automatic Reset)	
Derivative, D (Rate)	
Soft Start	<p>Will only be available while the Mode of Operation is set to AUTO.</p> <p>Options are On or Off.</p>
Manual Offset	<p><b>Only available while the Mode of Operation is set to AUTO &amp; under PID Control</b></p> <p>The Manual Offset may be used in conjunction with the PID variables to assist in Tuning the controller. Typically, heat trace applications will not require any Manual Offset adjustment.</p> <p>Manual Offset allows the user to preprogram the approximate power output (%) requirement at the setpoint. This has been proven to reduce the time needed to align the process temperature with the setpoint temperature. As a rule of thumb, relatively light heating loads will require smaller Manual Offset values.</p> <p>The Manual Offset is a percentage output with a range of 0 (0%) to 1000 (100%) and a default of 500 (50%).</p>

### The Soft Start Function

The Soft Start function is located within the Control Menu page. The Soft Start function will operate independently on each circuit.

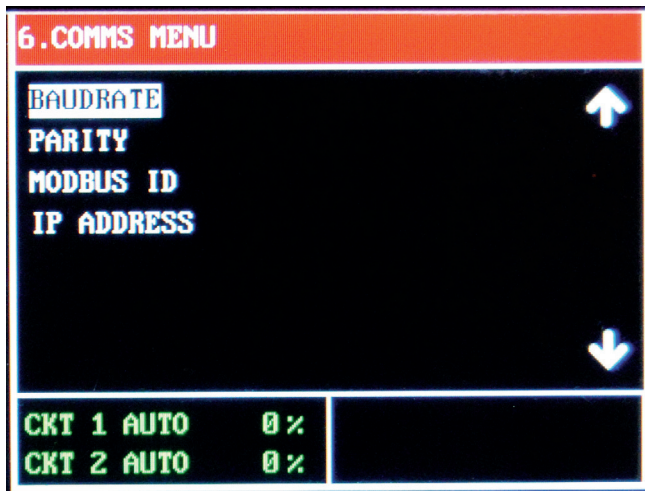
To limit inrush current on the overall system, an inherent characteristic of self-regulating/limiting heating cable, a proprietary Soft Start algorithm is applied during system start-up. This will ONLY occur while the mode of operation is set to AUTO and Soft Start feature is turned ON. The Soft Start program will increment output by 1% every 1 second until the desired temperature is reached or the output % achieves 100%.

After the Soft Start program completes its cycle, the Automatic Control Mode of the system will return to either PID or ON/OFF control, depending on what was selected by the user. The Soft Start Program will not function if the control mode is set to Manual.



### The Comms Menu (Communications)

Security Level 3



The Comms Menu provides access to the settings for Serial Communications, Modbus RTU/RS-485 or the future optional Ethernet/IP Communications. These communications settings include: Baud Rate, Parity, Modbus ID and IP Address.

Modbus RTU requires that you know or define baud rate, character format (Parity), and slave ID (aka slave address, unit number, unit ID). A mismatch in any of these will result in no communication. Likewise, an incorrect IP address will result in no communication on an IP Network.

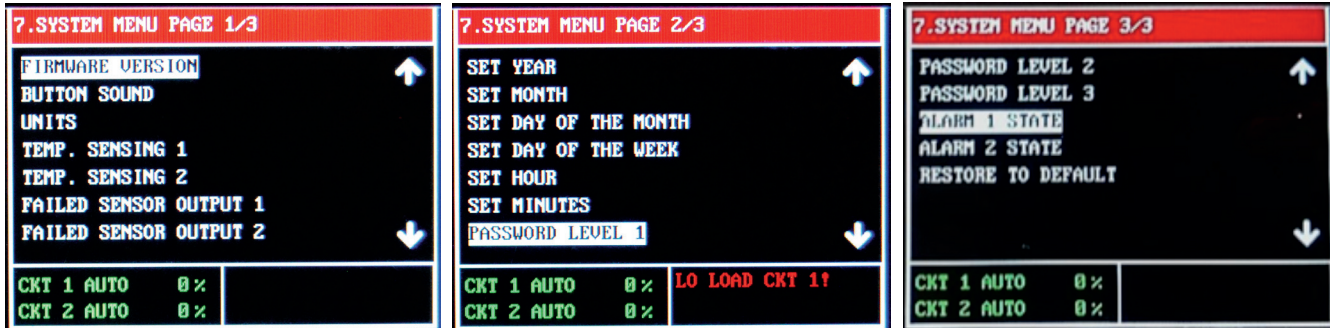
**Note:** See Modbus Communications Addendum for detailed register addresses and other Modbus settings.

6. Comms Menu	
Baud Rate	Data transmission speed in Serial Communications, in Hertz (Hz). The range offered by the ITC is 2.4k, 4.8k, 9.6k, 19.2k, 38.4k, 56.0k
Parity	The parity bit is to be set to NONE, EVEN or ODD.
ModBus ID	This is the Identification or Address of the ITC Unit on a RS-485 Network. The ID shall be any number from 1 to 255.
IP Address	The Internet Protocol address or IP Address is the network address of a device attached to an IP network. The IP address is automatically detected by the ITC. The IP address will be established via the customer's DHCP over the internet. This is a Read Only parameter.

## The Systems Menu

### Security Level 3

The System Menu provides access to system information and system settings for the ITC. Items contained in the System Menu include: Firmware Version of the ITC, Button Sound for Keypad interaction, Units (Temperature), Temperature Sensing Type, Failed Sensor Output, Calendar settings (Year, Month, Day, Weekday, Hour & Minutes), (Security) Password for Levels 1, 2 & 3, Alarm State (normally open or normally closed) Restore to Default (Settings & Parameters).



7. System Menu	
Firmware Version	Identifies the Firmware Release of your ITC.
Button Sound	The Button Sound may be kept ON or turned OFF
Units	Temperature Units, Fahrenheit or Celsius
Temp Sensing (1,2)	<p>The ITC accepts up to two RTD inputs per channel. In Auto Control Mode, the output of each circuit will function according to the Temp Sensing Setting. However, when in Manual Mode, the Output will only consider the Output % as selected by the User. The following settings and their respective function are available when in AUTO Mode:</p> <ol style="list-style-type: none"> <li>1. Single – Output is based on the sensed temperature of only one RTD sensor. The 2nd RTD Sensor is not recognized.</li> <li>2. Average – Output is based on the average sensed temperature of the two RTD Sensors. If Average is selected and only one sensor is employed, the unit will sense an open sensor. See Failed Sensor Operation below.</li> <li>3. Low – Output is based on the lowest sensed temperature of the two RTD Sensors. If Low is selected and only one sensor is employed, the unit will sense an open sensor. See Failed Sensor Operation below.</li> <li>4. High – Output is based on the highest sensed temperature of the two RTD Sensors. If High is selected and only one sensor is employed, the unit will sense an open sensor. See Failed Sensor Operation below.</li> </ol>
Temp Sensing (2)	<ol style="list-style-type: none"> <li>5. Use RTD 1 to control both circuits - The output of circuits 1 &amp; 2 will be governed by the “RTD1 Input” sensor which is located on the Circuit 1 main ITC board.</li> </ol> <p><b>Notes:</b></p> <ol style="list-style-type: none"> <li>a. This option is only available on 2 circuit ITC’s</li> <li>b. The RTD sensor must be connected to “RTD1 Input” on Circuit 1 Main ITC Board. See customer wiring section.</li> </ol>

	<p align="center"><b>**IMPORTANT CONSIDERATIONS**</b></p> <p>The ITC assumes a failed sensor condition if the realized temperature is either below -100°F or above 1500°F. A failed RTD sensor (shorted or open) will send a faulty sensed temperature to the controller that exceeds these thresholds. Therefore, the user must understand the output of the ITC when a sensor fails.</p> <p><b><u>Failed Sensor Operation</u></b></p> <ol style="list-style-type: none"> <li>1. Single – In Failed (Open or Shorted) RTD condition, the ITC will switch to Manual Mode. Output will be per specified % by user. Failed Sensor condition will be flashing on the LCD screen and alarm LED will illuminate.</li> <li>2. Average (when using two RTDs per circuit) <ol style="list-style-type: none"> <li>a. Individual Failed RTD (Open or Shorted) – ITC Unit will operate in Auto Mode with a Single Sensor. The temperature reading from the failed RTD sensor will be ignored. Failed Sensor condition will be flashing on the LCD screen and alarm LED will illuminate.</li> <li>b. When both sensors fail, the ITC will switch to Manual Mode. Output will be per specified % by user. Failed Sensor condition will be flashing on the LCD screen and alarm LED will illuminate.</li> </ol> </li> <li>3. Low – Same as Average above.</li> <li>4. High – Same as Average above.</li> </ol>
Failed Sensor Output	<p>When using a single RTD - The ITC will automatically switch into Manual Output Mode when a Failed Sensor Condition is realized. The output % range is 0% to 100% in 1% increments.</p> <p>When using two RTDs, see <b><u>Failed Sensor Operation</u></b> above.</p>
Year/Month/Day of Month/ Day of Week/ Hours/Minutes	Individual calendar settings.
Passwords 1, 2 & 3	Default Security Level Passwords may be changed by the user within the System Menu. See “Security Levels” above for more detail.
Alarm State	Select normal state of alarm. Choices include Normally Open (defaults) or Normally Closed.
Restore to Default	This operation allows the user to clear all custom settings and parameters and restore the ITC to its original factory state.



# Current Sampling

All active loops are individually tested for 2 seconds every 2 minutes. During the test, a current load value is updated on the yellow bar located on the Main Window

and a new GFEP current is automatically and continuously calculated. The Yellow Load LEDs will be illuminated during the sampling test.

# Alarms

Any alarm condition will be displayed in the bottom right corner of the Main Screen. Additionally, a red LED will be illuminated on the front panel under "ALARM".

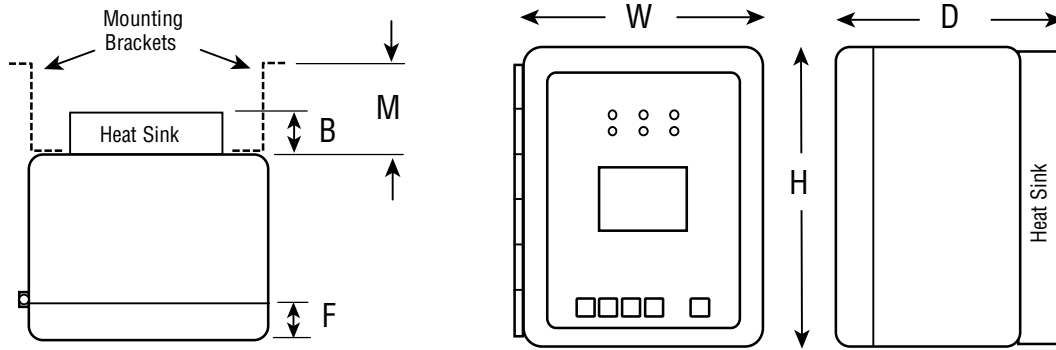
The table below illustrates the different types of alarm where “#” represents circuit number and “X” represents either sensor A or B

Alarm Type	Display	Solution
Open Sensor	SENS #X ERROR	Check if your RTD is correctly connected to the unit or damaged. Alarm clears automatically. Output will switch to Default Mode. Replace RTD if necessary.
Shorted Sensor	SENS #X ERROR	Check if your RTD is correctly connected to the unit or damaged. Alarm clears automatically. Output will switch to Default Mode. Replace RTD if necessary.
Low Temperature	LO TEMP CKT #!	Sensed temperature is below Lo Temp Alarm Setpoint. Alarm will be cleared automatically when the sensed temperature is greater than the Low Temperature Alarm Setpoint, + 5 deg
High Temperature	HI TEMP CKT #!	Sensed temperature is above High Temp Alarm Setpoint. Alarm will be cleared automatically when the sensed temperature is less than the High Temperature Alarm Setpoint, - 5 deg
High Load	HI LOAD CKT #!	Sensed load current is above Hi Current Alarm Setpoint. Alarm will be cleared automatically when the sensed current < Current Hi Setpoint - 0.5 Amp
Low Load	LO LOAD CKT #!	Sensed load current is below Current Lo Setpoint. Alarm will be cleared automatically when the sensed current > Current Hi Setpoint + 0.5 Amp
High GFEP	HI GFEP CKT #!	Sensed GFEP current is above the GFEP Hi Setpoint. Alarm will be cleared automatically when the sensed current < Current Hi Setpoint - 5 mA

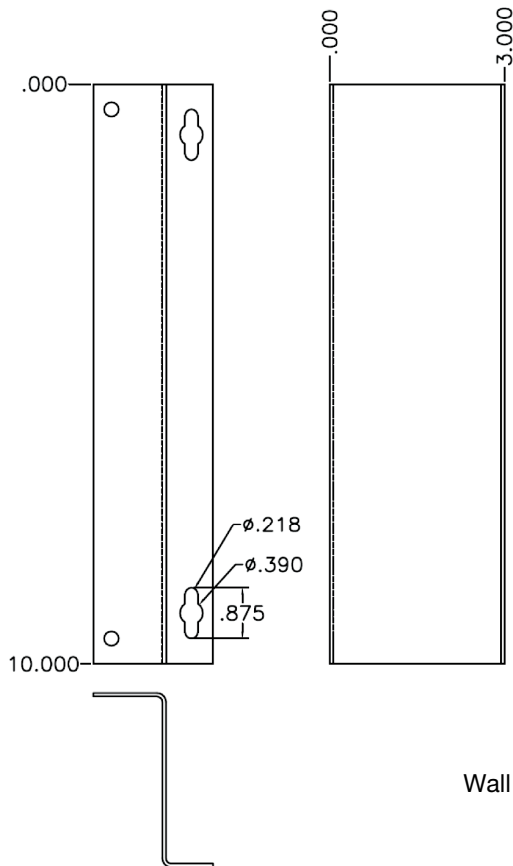
# Dimensions

## ITC Controller

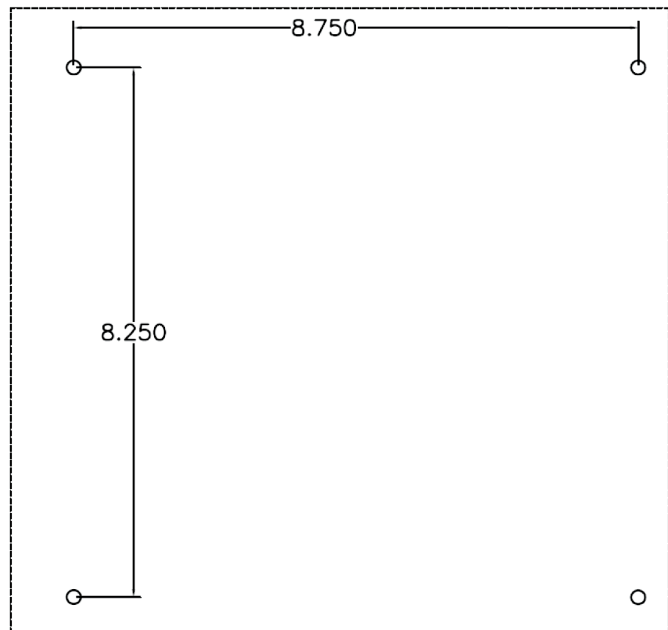
	H	W	D	F	B	M
Inch	10.3	8.5	8.0	1.2	1.8	3.0
cm	26.2	21.3	19.7	3.2	4.4	7.6



## Wall Mount Brackets



REFERENCE ONLY – WALL MOUNT LAYOUT  
MAXIMUM #10 STUD



Wall Mount Bracket Dimensions are in Inches

# Default Settings

Below is the ITC parameter settings chart organized by Menu Screen. It includes the default, minimum, maximum and / or the range of settings, where applicable.

The chart is for either 1 or 2 circuit units.

Parameter Defaults, Min., Max. & Range & User Settings					
Screen Menu & Parameter					
<b>3. Temperature Menu</b>	<b>Default</b>	<b>Min.</b>	<b>Max.</b>	<b>Also</b>	<b>User Settings</b>
Temp Setpoint 1	45°F	-80°F	1,100°F		
Lo Temp Alarm 1	40°F	-80°F	1,050°F	Off	
Hi Temp Alarm 1	180°F	-80°F	1,150°F	Off	
Temp Setpoint 2	45°F	-80°F	1,100°F		
Lo Temp Alarm 2	40°F	-80°F	1,050°F	Off	
Hi Temp Alarm 2	180°F	-80°F	1,150°F	Off	
<b>4. Current Menu</b>	<b>Default</b>	<b>Min.</b>	<b>Max.</b>	<b>Also</b>	<b>User Settings</b>
Low Current Alarm 1	0.1 A	0.1 A	50.0 A	Off	
Hi Current Alarm 1	40.0 A	0.1 A	50.0 A	Off	
GFEP Setpoint 1	30 mA	30 mA	150 mA		
GFEP Alarm/Trip 1	Alarm Only	Alarm Only, Alarm & Trip; Latching & Non Latching			
Low Current Alarm 2	0.1 A	0.1 A	50.0 A	Off	
Hi Current Alarm 2	40.0 A	0.1 A	50.0 A	Off	
GFEP Setpoint 2	30 mA	30 mA	150 mA		
GFEP Alarm/Trip 2	Alarm Only	Alarm Only, Alarm & Trip; Latching & Non Latching			
<b>5. Control Menu</b>	<b>Default</b>	<b>Min.</b>	<b>Max.</b>	<b>Also</b>	<b>User Settings</b>
Auto Control Mode 1	PID	On / Off	PID		
Auto / Manual / Off 1	Auto	0	100	Off	
Deadband 1	10	2	100		
Autotune 1	Off	Off	On		
Proportional Band 1	20	1	100		
Integral 1	500	0	9999		
Rate 1	1	0	500		
Soft Start 1	On	Off	On		
Manual Offset 1	500	0	1000		
Auto Control Mode 2	PID	On / Off	PID		
Auto / Manual / Off 2	Auto	0	100	Off	
Deadband 2	10	2	100		
Autotune 2	Off	Off	On		
Proportional Band 2	20	1	100		
Integral 2	500	0	9999		
Rate 2	1	0	500		
Soft Start 2	On	Off	On		
Manual Offset 2	500	0	1000		

Parameter Defaults, Min., Max. & Range & User Settings					
Screen Menu & Parameter					
6. Comms Menu	Default	Min.	Max.	Also	User Settings
Baud Rate	9.6k	2.4k, 4.8k, 9.6k, 19.2k, 38.4k, 56.0k			
Parity	None	Even	Odd	None	
ModBus ID	1	1	255		
IP Address	Optional Feature				
7. Systems Menu	Default	Min.	Max.	Range	User Settings
Firmware Version	Current Firmware Version				
Button Sound	On	Off	On		
Units	Fahrenheit	Fahrenheit	Celsius		
Temperature Sensing 1	Single	Single, Average, Low, High			
Temperature Sensing 2	Single	Single, Average, Low, High, Use 1 RTD to control both circuits			
Failed Sensor Output 1	50%	0%	100%		
Failed Sensor Output 2	50%	0%	100%		
Set Year	Calendar Inputs				
Set Month					
Set Day of the Month					
Set Day of the Week					
Set Hour					
Set Minutes					
Password Level 1	Password Inputs				
Password Level 2					
Password Level 3					
Alarm State 1	Normally Open	Normally Closed			
Alarm State 2	Normally Open	Normally Closed			
Restore to Default	Disabled	Up / Down	Up / Down		

# Specifications

Input	
Sensor Type	3-wire RTD, 100 $\Omega$ PT, 0.00385 $\Omega/\Omega/^{\circ}\text{C}$ , 20 $\Omega$ balanced lead wire
Number of Sensor Inputs	1 or 2 per Circuit
Sensing Configuration	Range: Single, Low, High, Average
Output	
Power Switching	SSR
Number of Circuits	1 or 2
Capacity	40 Amps per Circuit (Breaker size shall be 50 Amps maximum per circuit or 125% of anticipated load)
Control Types	
PID	Control mode must be set to Auto
Autotune	On or Off
Proportional Band, ( $^{\circ}\text{F}$ )	Range: 1 – 100
Integral (sec/repeat)	Range: 0 – 9,999
Rate or Derivative, (seconds)	Range: 0 – 500
Manual Offset	0 - 1000 (0% - 100%)
On/Off	Control mode must be set to Auto
Dead band, ( $^{\circ}\text{F}$ )	Range: 2 – 100
Manual	Range: 0 – 100%
Soft Start, Current Clamping	Enable or Disable
Settings	
Temperature (PV)	Range: -80 $^{\circ}\text{F}$ to +1100 $^{\circ}\text{F}$ Range: -62 $^{\circ}\text{C}$ to +593 $^{\circ}\text{C}$
Low Temperature Alarm	Range: -80 $^{\circ}\text{F}$ to +1050 $^{\circ}\text{F}$ , Off Range: -62 $^{\circ}\text{C}$ to +566 $^{\circ}\text{C}$ , Off
High Temperature Alarm	Range: -80 $^{\circ}\text{F}$ to +1150 $^{\circ}\text{F}$ , Off Range: -62 $^{\circ}\text{C}$ to +621 $^{\circ}\text{C}$ , Off
Low Current Alarm	Range: 0.1 A – 50.0 A, Off
High Current Alarm	Range: 0.1 A – 50.0 A, Off
GFEP	Range: 30mA – 150 mA, +/-2.5% of Span or +/- 3mA
GFEP Alarm Condition	Alarm Only or Alarm & Trip
Output on Sensor Failure	Mode Range: 0 – 100%, Bumpless Transfer to Manual Mode
Calendar	Year, Month, Day, Date, Hour & Minute
Audible button depress	Range: On, Off
Security	3 Levels of password protected security
Alarm State	Normal Operation: Closed (default), Open
Display, HMI, Indication	
Display	3.5" 320 x 240 RGB Full color graphic TFT module
Human Interface	5 Capacitive Touch Input Buttons
LED Indication	Power (Green), Load (Amber), Alarm (Red) – Per Ckt

## Alarms

Alarm Types	Low & High Temperature, Low & High Current, High GFEP, Sensor Failure		
Alarm Relays	1 x DC Alarm Output, 1.8 Amp, Customer Supplied 0 - 50 VDC 1 x AC Alarm Output, 1.8 Amp, Customer Supplied 12-240 VAC		
Alarm Contact State	<b>Mode</b>	<b>Default</b>	<b>Optional</b>
	Normal Operation	Closed	Open
	Alarm Condition	Open	Closed
	Power Off	Open	Open

## Communications

ModBus	RTU/RS485 (2 or 4 wire) & RTU/RS422
Baud Rate, Hz	2400, 4800, 9600, 19200, 38400, 56000
Parity	Range: Even, Odd, None
ModBus ID	Range: 1 – 255
Ethernet IP (Pending)	Webserver over Ethernet

## Operating & Environmental

Temperature	-40°F to 104°F (-40°C to 40°C)
Humidity	Relative Humidity 0% to 90%
Power Supply	100-277 Vac 50/60Hz (Each circuit to have separate Vac supply at all times)
Protection	IEC IP66
Enclosure Rating	NEMA 4X FG
Approvals	UL/cUL Ordinary and Class I, Division 2, Groups A,B,C,D Hazardous locations (UL file Number: E347725), CE
Temperature Rating	T4

## Equipment Ratings

Voltage Rating\*\* :..... 100-277 VAC, 50/60 Hz  
 Current Rating: ..... 40 amps per Circuit  
 Number of Circuits\*\* :..... 1 or 2  
 Ambient Temperature Rating:..... -40°F to +104°F  
 (-40°C to +40°C)  
 Altitude Rating:..... Fully rated up to 6,500 Ft  
 (2,000 Meters)  
 VA consumption rating on electronics:..... 6.0 VA  
 The electronics are protected by a 0.5 Amp 350 VAC  
 2AG fuse.  
 Maximum RTD output ..... 1.25 volts, 7 milliamps  
 Pollution Rating ..... Degree 2  
 Over Voltage ..... Category III\*

\* Overvoltage note: Category III is maintained only when a UL Listed VZCA type 2 surge protector is employed between the power source and the ITC unit. The surge protector must be rated at 277 Vac (min) with a maximum surge protection rating of 2500 Vpk. Otherwise the ITC is rated at overvoltage Category II.

\*\* 2 Circuit units shall have separate Vac supply feeds at all times. Some earlier 2-circuit models will not properly function if power is not supplied to both circuits.

## Field Wiring Considerations

Torque values for field wiring terminals: ... 11-15 in/lbs.  
 (1.2-1.7 N-m)

Terminal Block Gauge Range:

Line & Load ..... 6-18 AWG, Copper  
 Alarm & Sensor..... 12-24 AWG

Power Wire Rating

Max Load	Min Breaker	Size (AWG, 90°C)
40A	50A	8
30A	40A	10
20A	25A	12
15A	20A	14

## Modbus Wiring Considerations

Environmental influences such as EMI/RFI can compromise the communication signal. Properly designed cables will minimize their influences.

RS485 Max Length..... 2,500 ft. (800 m)

RS485 Wire Specification..... T1/E1/DSL compatible

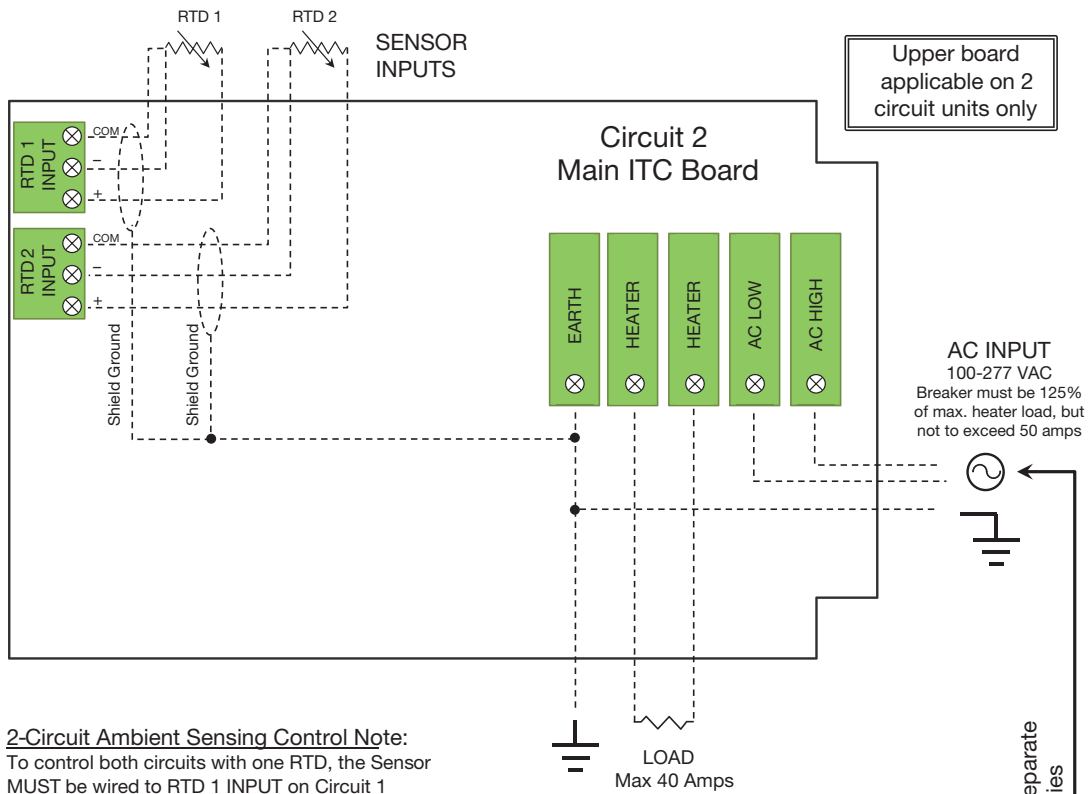
Example Vendor ..... L-Com (www.L-com.com)

Vendor Item ..... TSC9928

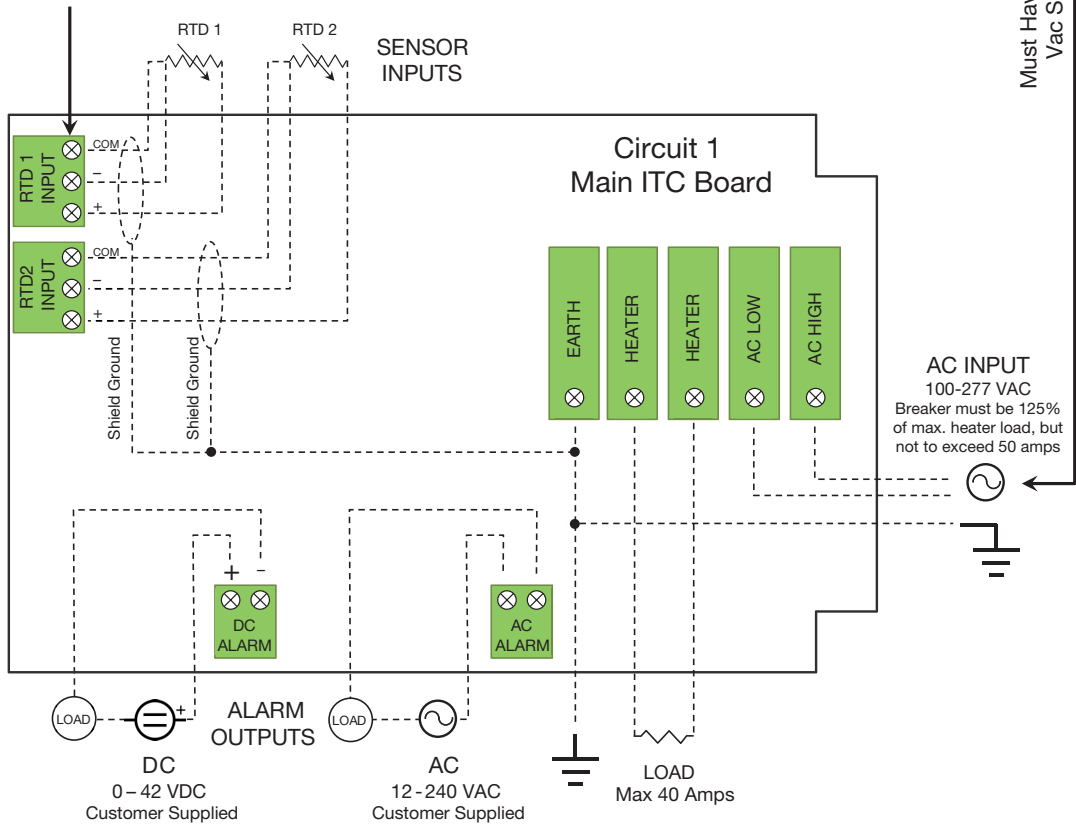
# Customer Wiring

## Power, Heater, Alarms & Sensors

These connections are facilitated via the main ITC Board(s)



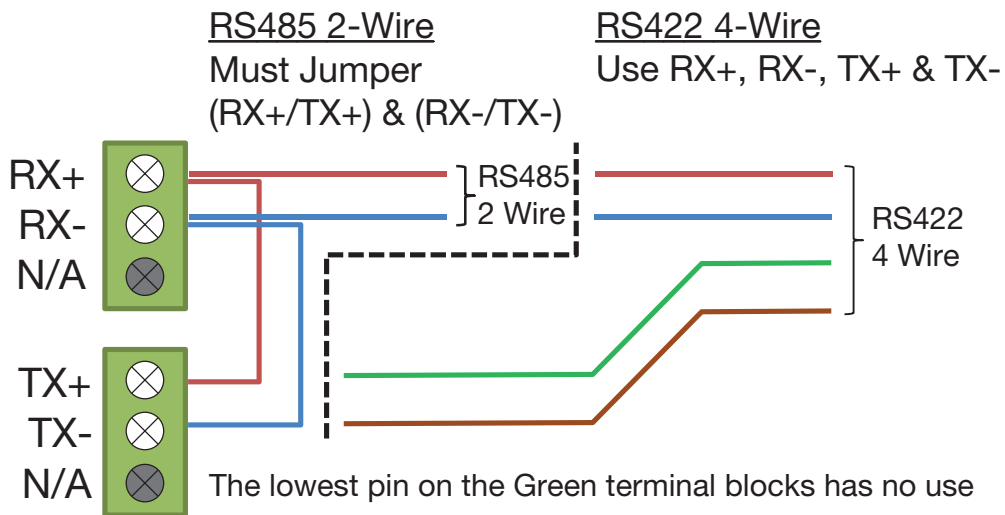
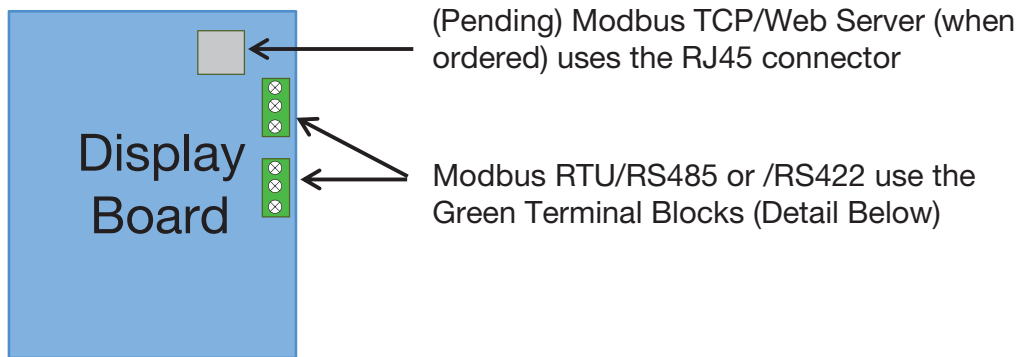
**2-Circuit Ambient Sensing Control Note:**  
 To control both circuits with one RTD, the Sensor MUST be wired to RTD 1 INPUT on Circuit 1 Main ITC Board





## Communications

These connections are facilitated via the **Display Board**.



All other Display Board connectors are for factory use ONLY. Connection to these may damage the ITC Unit

# Modbus Addendum

## Modbus Serial Communications

The ITC supports Modbus serial communications. For a complete description of the Modbus protocol refer to the description provided at <http://www.modicon.com/> or <http://www.modbus.org/>

### Physical Layer

The Base address, bit rate and character format are configured via menu interface.

Physical layer configuration settings possible are:

Data rate: 2400, 4800, 9600 (default), 19200, 38400, 56000 bps  
Parity: None (default), Even, Odd  
Character format: Always 8 bits per character.

The transmitter must not start transmission until 3 character times have elapsed since reception of the last character in a message, and must release the transmission line within 3 character times of the last character in a message.

**Note:** Three character times = 1.5ms at 19200, 3ms at 9600, 6ms at 4800, 12ms at 2400

### Link Layer

A Query (or command) is transmitted from the Modbus Master to the Modbus Slave. The slave instrument assembles the reply to the master. All of the instruments covered by this manual are slave devices, and cannot act as a Modbus Master.

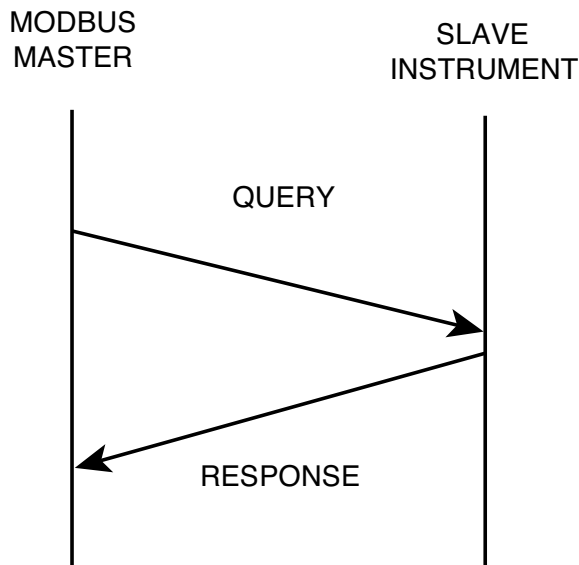


Figure 1. Modbus Link Layer

A message for either a QUERY or RESPONSE is made up of an inter-message gap followed by a sequence of data characters. The inter-message gap is at least 3.5 data character times.

Data is encoded for each character as binary data, transmitted LSB first.

For a QUERY the address field contains the address of the slave destination. The slave address is given together with the Function and Data fields by the Application layer. The CRC is generated from the given address, function and data characters.

For a RESPONSE the address field contains the address of the responding slave. The Function and Data fields are generated by the slave application. The CRC is generated from the address, function and data characters.

The standard MODBUS RTU CRC-16 calculation employing the polynomial  $2^{16}+2^{15}+2^2+1$  is used.

Inter-message gap	Address 1 char.	Function 1 char.	Data <i>n</i> char.	CRC Check 2 char.
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### Device Addressing

The instrument is assigned a unique device address by the user in the range 1 (default) to 255. To change Modbus address, navigate to page 6 of the ITC Menu page and select "MODBUS ID" parameter. Use Up and Down keys to change the value. This address is used to recognize Modbus Queries intended for this instrument. The instrument does not respond to Modbus Queries that do not match the address that has been assigned to it.

The instrument will also accept global Queries using device address 0 no matter what device address is assigned. No responses are returned for globally addressed Queries.

### Supported Modbus Functions

Modbus defines several function types; these instruments support the following types:

Function Code (decimal)	Modbus Meaning	Description
01 / 02	Read Coil/Input Status	Read output/input status bits at given address.
04	Input registers	Read current binary value of specified number of parameters at given address. Up to 64 parameters can be accessed with one Query.
06	Pre-set Single Register	Writes two bytes to a specified word address.

### Function Descriptions

The following is interpreted from the Modbus Protocol Description obtainable from <http://www.modicon.com/> or <http://www.modbus.org/>. Refer to that document if clarification is required.

In the function descriptions below, the preceding device address value is assumed, as is the correctly formed two-byte CRC value at the end of the QUERY and RESPONSE frames.

#### Read Coil/Input Status (Function 01/02)

This reads the content of instruments output/input status bits at the specified bit address.

Table 2. Read Coil/Input Status (Modbus Function 01/02)

#### Query

Function	Address of 1st Bit		Number of Bits	
01 / 02	Hi	Lo	Hi	Lo

#### Response

Function	Number of Bytes	First 8 Bits	Second 8 Bits
01 / 02			

In the response the “Number of Bytes” indicates the number of data bytes read from the instrument. E.g. if 16 bits of data are returned then the count will be 2. The maximum number of bits that can be read is 16 in one transaction. The first bit read is returned in the least significant bit of the first 8 bits returned. The mapping of discrete outputs for function codes 1 and 2 and summarized below:

### Discrete Output Assignments, Function Code \$01

Channel outputs can be disabled through use of the discrete output register set.

Table 1: ITC Controller Discrete Output Address Map

Data Address	Hex Address	Description
0	\$0000	AC Alarm Output for Circuit 1 (equals 0 if off and equals 1 if on)
1	\$0001	DC Alarm Output for Circuit 1 (equals 0 if off and equals 1 if on)
2	\$0002	AC Alarm Output for Circuit 2 (equals 0 if off and equals 1 if on)
3	\$0003	DC Alarm Output for Circuit 2 (equals 0 if off and equals 1 if on)
4	\$0004	Heater output for Circuit 1 (equals 0 if off and equals 1 if on)
5 -- 65535	0x0005- 0xffff	Undefined, available for application assignment

### Discrete Input Assignments, Function Code \$02

This type of function code is used by the master to inquire as to the current state of the discrete inputs of the ITC Controller. Discrete inputs are defined as items whose value can be expressed in one of two states (e.g., “ON-OFF”, “TRUE-FALSE”, “ENABLED-DISABLED”)

Table 2: ITC Discrete Input Address Map

Data Address	Hex Address	Description
0	\$0000	Sensor Error for Circuit 1 (equals 1 if sensor error detected)
1	\$0001	GFEP Error for Circuit 1 (equals 1 if GFEP error detected)
2	\$0002	Any type of alarm on circuit 1 (equals 1 if any alarm on circuit 1 is detected)
3	\$0003	Reserved
4	\$0004	Sensor Error for Circuit 1 (equals 1 if sensor error detected)
5	\$0005	GFEP Error for Circuit 1 (equals 1 if GFEP error detected)
6	\$0006	Any type of alarm on circuit 1 (equals 1 if any alarm on circuit 1 is detected)
7	\$0007	reserved
...	...	...
8-65535	0x0008-0xffff	Undefined, available for application assignment

### Read Holding / Input Registers, Function Code \$04

Reads current binary value of data at the specified word addresses.

Table 3. Read Holding/Input Registers (Modbus Function 03/04)

Query					
Function	Address of 1st Word		Number of Words		
04	Hi	Lo	Hi	Lo	

Response					
Function	Number of Bytes	First Word		Last Word	
04		Hi	Lo	Hi	Lo

In the response the “Number of Bytes” indicates the number of data bytes read from the instrument. E.g. if 5 words are read, the count will be 10 (A hex). The maximum number of words that can be read is 64. If a parameter does not exist at one of the addresses read, then a value of 0000h is returned for that word.

Input registers are intended for read only information and functions that cannot or should not be controlled remotely. Much status information is mapped as holding registers so that operations can be controlled remotely. Examples are control output commands etc.

Table 4: ITC Input Register Address Map

Data Address	Hex Address	Description
Control Loop Input Registers		
0	0	Sensed Temperature Circuit1
1	1	Setpoint Circuit 1
2	2	Sensed ground fault current on circuit 1
3	3	Sensed load on circuit 1 (expressed as integer number ion tenths of Amp e.g. 154 = 15.4 Amp)
4	4	Control Output Command on Circuit 1
5	5	Sensed Temperature on Circuit 2
6	6	Setpoint circuit 2
7	7	Sensed ground fault current on circuit 2
8	8	Sensed load on circuit 2 (expressed as integer number ion tenths of Amp e.g. 154 = 15.4 Amp)
9	9	Control Output Command on Circuit 2
10	0x0A	Sensed Ambient Temperature
11	0x0B	Mode Key press counter
12	0x0C	Up Key press counter
13	0x0D	Down Key press counter
14	0x0E	Enter Key press counter
15	0x0F	Factory Key press counter
16	0x10	Reset Key press counter
17-65535	11-0xffff	Undefined, available for application assignment

**Pre-set Single Register (Holding Register Assignments), Function Code \$06**

Writes two bytes to a specified word address.

Table 4. Pre-Set Single Register (Modbus Function 06)

**Query**

Function	Address of Word		Value to Write	
06	Hi	Lo	Hi	Lo

**Response**

Function	Address of Word		Value Written	
06	Hi	Lo	Hi	Lo

**Note:** The Response normally returns the same data as the Query

Table 4: ITC Holding Register Address Map

Data Address	Hex Address	Description	Range (Default Value)	Description
Global Holding Registers				
0	0	Units	0-1	0-F; 1-C
1	1	Setpoint Circuit 1	-80-11000	Expressed as an integer number
2	2	Setpoint Circuit 2	-80-11000	Expressed as an integer number
3	3	Control Mode for Circuit 1	0-1	0=PID; 1=ON/OFF
4	4	Control Mode for Circuit 1	0-1	0=PID; 1=ON/OFF
5	5	Deadband 1	0-10	Expressed as an integer number
6	6	Deadband 2	0-10	Expressed as an integer number
7	7	Commanded Power 1st Channel	0-100 and 101	Expressed as an integer number e.g 50= 50% (101= Circuit disabled)
8	8	Commanded Power 2nd Channel	0-100 and 101...	Expressed as an integer number e.g 50= 50% (101= Circuit disabled)
9	9	Hi temp Alarm for Circuit 1	-80 - 1150	Expressed as an integer number
10	0x000A	Hi temp Alarm for Circuit 2	-80 - 1100	Expressed as an integer number
11	0x000B	Reset Alarms on Circuit 1	0	Expressed as an integer number
12	0x000C	Reset Alarms on Circuit 2	0	Expressed as an integer number
13	0x000D	Proportional Band Circuit 1	1-100	Expressed as an integer number
14	0x000E	Proportional Band Circuit 2	0-100	Expressed as an integer number
15	0x000F	Integral for Circuit 1	0-100	Expressed as an integer number
16	0x0010	Integral for Circuit 2	1-100	Expressed as an integer number
17	0x0011	Derivative for Circuit 1	0-500	Expressed as an integer number

Data Address	Hex Address	Description	Range (Default Value)	Description
18	0x0012	Derivative for Circuit 2	0-500	Expressed as an integer number
19	0x0013	Low Temp Alarm Threshold for Circuit 1	-80-1150	Expressed as an integer number
20	0x0014	Low Temp Alarm Threshold for Circuit 2	-80-1150	Expressed as an integer number
21	0x0015	Baudrate	0-5	0-2400 1-4800 2-9600(default) 3-19200 4-38400 5-56000
22	0x0016	Parity	0-2	0-NONE 1-EVEN 2-ODD
23	0x0017	Modbus Slave Address	0-255	Expressed as an integer number
24	0x0018	Reserved		
25	0x0019	GFEP HI Alarm Threshold for Circuit 1	5-150	Expressed as an integer number (in mA e.g. 75 = 7mA)
26	0x001A	Low Current Alarm for Circuit 1	0 – 100.0	Expressed as an integer number in tenths of Amp (e.g. 250 = 25.0 Amp)
27	0x001B	HI Current alarm for Circuit 1	0.0 – 100.0	Expressed as an integer number in tenths of Amp (e.g. 250 = 25.0 Amp)
28	0x001C	GFEP Alarm	0-1	alarm and trip 1-Alarm only
29	0x001D	Reserved		
30	0x001E	GFEP Hi Alarm Threshold for Circuit 2	5-150	Expressed as an integer number (in mA e.g. 75 = 7mA)
31	0x001F	Low Current Alarm for Circuit 2	0.0 – 100.0	Expressed as an integer number in tenths of Amp (e.g. 250 = 25.0 Amp)
32	0x0020	HI Current alarm for Circuit 2	0.0 – 100.0	Expressed as an integer number in tenths of Amp (e.g. 250 = 25.0 Amp)
33	0x0021	Soft Start Circuit 1	0-1	0-off 1-on
34	0x0022	Soft Start Circuit 2	0-1	0-off 1-on
35	0x0023	GFEP Alarm behavior	0-3	0-Alarm Only, Non Latching 1-Alarm and Trip, Non Latching 2-Alarm and Trip, Latching 3-Alarm Only- Latching
36	0x0024	Temperature sensing (Circuit 1)	0-4	0-Controller will take the highest reading out of two RTDs 1-Controller will take the lowest reading out of two RTDs 2-Controller will take the average reading out of two RTDs 3-Controller will use RTD # 1 4-Controller will use one RTD to control both circuits

Data Address	Hex Address	Description	Range (Default Value)	Description
37	0x0025	Temperature sensing (Circuit 2)	0-3	0- Controller will take the highest reading out of two RTDs 1- Controller will take the lowest reading out of two RTDs 2- Controller will take the average reading out of two RTDs 3- Controller will use RTD # 1
38	0x0026	Default output 1	0-100%	Expressed as an integer number (in mA e.g. 75 = 75%)
39	0x0027	Default output 2	0-100%	Expressed as an integer number (in mA e.g. 75 = 75%)
40	0x0028	Current Test	0-1	0- Current test will be performed ever 2 min 1- Current test will be performed immediately
41	0x0029	Beeper test	0-1	0-Beeper OFF 1-Beeper ON

## Service Contact Information

Chromalox is a global supplier, providing the highest level of customer support. If you should have questions concerning your IntelliTRACE™ ITC Controller or need information, you may contact Chromalox at:

### For application questions, you can:

1. Call one of our application engineers for personal assistance at 1-888-996-9258.
2. Visit the technical reference section of our website at [www.chromalox.com](http://www.chromalox.com) for downloadable manuals in PDF format.

Corporate Headquarters Chromalox, Inc.
103 Gamma Drive Pittsburgh, PA 15238 Phone: (412) 967-3800
<b>Customer Service Hotline: 1-800-443-2640</b>

### Limited Warranty:

Please refer to the Chromalox limited warranty applicable to this product at <http://www.chromalox.com/customer-service/policies/termsofsale.aspx>.

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